



Contact information

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| The Child Safety Officer's name is | |
| The Child Safety Service Centre is | |
| The contact number is | |
| The Child Safety Support Officer's name is | |
| The name of the Recognised Entity is | |
| The Team Leader's name is | |

For more information about the Department of Child Safety you can also visit www.childsafety.qld.gov.au

Support Service Case Information for young people transitioning from care



Why is the Department offering me a Support Service Case?

As you know, once you turn 18, your Child Protection Order ends and the Department no longer has a legal role in your life. However the Department would like to offer you some extra help over the next few months as you get ready to leave care.

A Support Service Case is a way of working together with the Department to help make your transition from care easier.

What is a Support Service Case?

A Support Service Case:

- is a voluntary agreement to work with the Department
- aims to link you with services and agencies in the local community that can provide you with support.

The length of time for a Support Service Case is different for everyone and depends on your needs. Usually a Support Service Case will not last more than 12 months.

What happens next?

A Child Safety Officer will work with you to develop a plan that will:

- list the goals you and the Department think are important to achieve
- list what you and the Department can do to meet these goals
- identify services and agencies that may help you meet these goals.

A Child Safety Officer will meet with you regularly to support you in meeting your goals. This may happen in your home, at your local Child Safety Service Centre, or somewhere else that you and the Department agree to.

The Department will regularly review the plan with you. You will be asked to continue working with the Department until all the identified goals of the plan have been met.

What options do I have?

You can choose not to take part in a Support Service Case, or may change your mind about working with the Department once a Support Service Case has started. If this happens, the Department may:

- take no further action
- offer you some information about other services and agencies in the community that may assist you.

Who can I talk to for further information?

You can ask your Child Safety Officer about anything you do not understand about the Support Service Case.

